


# 9-1-1
# Call if you can, text if you can't

**Can I send a text to 9-1-1?**
Sarpy County Consolidated 9-1-1 Communications is able to accept 9-1-1 emergency text messages. Texting should only be used when you are unable to make a voice call to 9-1-1.

**How to text 9-1-1 in an emergency:**

- Enter the numbers "911" in the "To" field
- The first text message to 9-1-1 should be brief and contain the location of the emergency and type of help needed
- Push the "Send" button
- Be prepared to answer questions and follow instructions from the 9-1-1 call taker
- Know your location; help us, help you
- Text in simple words – do not use abbreviations
- Keep text messages brief and concise

**Below are a few things to know if you need to text 9-1-1:**

- Text location information is not equal to current location technology; help us, help you by knowing your location, street address, mile marker or intersection
- As with all text messages, 9-1-1 messages can take longer to receive, can get out of order or may not be received
- Calling 9-1-1 is the preferred method; call if you can and text if you can't
- A text or data plan is required to place a text-to-9-1-1 call
- If texting to 9-1-1 is not available in your area, or is temporarily unavailable, you will receive a message indicating that texting 9-1-1 is not available and to contact 9-1-1 by other means
- Text-to-9-1-1 cannot include more than one person. Do not send your emergency text to any-one other than 9-1-1
- Do not text and drive